



Do you like to present?

Do you want to enhance your skills & career opportunities?

Are you certified in at least one F.A.C.E. level?



Join the Next F.A.C.E. Train The Trainer Workshop

This interactive & fun workshop has been designed by the UCF IOG specifically for code enforcement.

What Will You Learn?

Training & developing adults requires **engaging** presentation skills and **facilitation** techniques. This interactive workshop is designed to build the **variety of skills** necessary to ensure a quality training session.



In this two-day workshop you will:

1. Identify the difference between training & speaking, including best practices in adult learning.
2. Practice the elements of high-quality learning programs.
3. Identify facilitation skills that engage participants & enhance learning.
4. Identify strategies to manage group dynamics & handle difficult participants.
5. Learn creative ways to utilize technology & audio-visual equipment.
6. Deliver a mini-training session which will be video recorded.
7. Receive feedback from a seasoned F.A.C.E. facilitator and workshop attendees.
8. Build confidence & have fun!

Approved for 16 hours F.A.C.E. Continuing Education

Date: August 24th & 25th, 2017 (8am - 5pm)

Location: Florida Institute of Government
at the University of Central Florida
Orlando, FL

**\$208 for F.A.C.E. Members
\$272 for Non-Members**

Completing this workshop is only one step toward the F.A.C.E. Certified Trainer process. To learn about prerequisites & the certification process, please visit:

- F.A.C.E. Trainer [Application](#)
- F.A.C.E. Trainer [Career Path](#)
- F.A.C.E. Trainer [Mentoring Program Overview](#)

REGISTER

What Participants Say:

"This class progressed quickly due to the value of information and quality of presentation."

"Everything was excellent!"

"The best part was learning different methods to observe if someone is understanding the material."

"The instructor/student interaction was great. It created a fantastic training mood."

"I learned new ways to improve existing skills and ideas."

"Highly recommend!"

Other Programs: We Will Come to You!

Do you have employees who need to develop skills in leadership, customer service, public speaking, communication, conflict resolution, business writing, or other professional development skills? We offer 100+ customized, and affordable, on-site programs. Review our [catalog](#) or email us today at iog@ucf.edu to discuss your staff's needs.



All UCF-IOG workshops incorporate experiential learning, humor, videos, best practices, employee interaction/participation, case studies, and proven strategies to implement.

We believe employees learn best when they are having fun and applying the concepts.

The content is based on recent research and best-selling books. Participants receive a comprehensive handout and an Action Plan to help apply the learning beyond the classroom.

IOG facilitators have 20+ years experience designing & facilitating active learning workshops & professional development programs, as well as Masters Degrees in relevant subject areas.

About the IOG at UCF

The Institute of Government at the University of Central Florida was established in 1982 as an affiliate of the John Scott Dailey Florida Institute of Government. The Institute's mission is to forge closer government-university ties to address the needs of state, regional, local governments and non-profit agencies. The Institute's service area includes Orange, Seminole, Osceola, Volusia, Lake, Flagler, Marion, Brevard, Citrus, Levy, and Sumter counties. The UCF-IOG is located in UCF's Research Park, and offers open enrollment workshops as well as [on-site workshops](#) & [government consulting](#).



University of Central Florida

"Great practical application..."

Contact

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*instructor was very articulate &
didn't mind having fun."
-Seminole County*

*"The best part was the open
participation and activities."
-City of Orlando*

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